



## Terms and Conditions

### BOOKING CONFIRMATION

A person placing a booking with KiwiBubbleSoccer is required to have a minimum age of 18 years.

All bookings will be confirmed via email when the deposit has been paid and the terms and conditions have been agreed to.

If no deposit is received within the set time frame or the Terms and Conditions are not agreed to, KiwiBubbleSoccer reserves the right to cancel the booking.

If any players are under the age of 16 we do require the booking to be confirmed by an caregiver or a caregiver to be present at the game.

We do require a mobile number of a contact person on the day as we will always call you in case of an uncertainty (bad weather conditions, venue issues). Please ensure that you can be reached 45-60 minutes before your game as otherwise our staff cannot communicate important updates with you.

### FINAL NUMBERS

We require confirmation of final numbers one working day before the event – these numbers are what we will set-up and charge for.

### PAYMENT

A deposit of 50% of the booking fee is required to confirm the booking. The deposit has to be paid within 7 working days unless specified differently. **Please don't issue any payments before you received an invoice from us confirming your booking number.** Final payment can be made by cash, credit card, eftpos, cheque or bank transfer to the following account:

Account name: Omnis Limited

Bank: ASB

Account number: 12-3119-0261148-50

Please use your booking number as reference. All outstanding amounts must be settled at the end of the event.

We do offer to invoice for organizations. The payment has to be made 1 month after receiving the invoice. If the payment is not received on time and notice about a possible delay has been given, KiwiBubbleSoccer will charge a late payment fee of 10% of the total invoice for every overdue month.

### STANDARD CANCELLATION POLICY

If a cancellation occurs 14 days or more before the date of the event the total any deposit received will be fully refunded. If cancellation is made less than less than 14 days but more than 24 hours before the event a charge of 50% of the total booking fee applies. In case of a cancellation submitted less than 24 hours before the game the full fee will be charged.

KiwiBubbleSoccer will cancel the game if the customer does not comply with the Terms and Conditions which can include, but is not limited to) the venue chosen by the customer is not suitable, customer is not on time, customer cannot be contacted, players do not follow the instruction given by KiwiBubbleSoccer staff or players are intoxicated, the fee will charged in regards to the time of cancellation as stated above. Cancellation can be made via email, text message or phone call.

In case of any cancellation where KiwiBubbleSoccer is organizing the venue:

In case of any cancellation, we will pass the termination immediately on to the venue administrator. However venues might have different cancellation deadlines and fees and any hire or administrative cost charged by the venue will be passed on to the client as they occur.

In case of unexpected major event (rain, adverse weather conditions, disaster) which will make a game impossible, KiwiBubbleSoccer will offer to change the date of the event without any surcharge (subject to availability). In general we are happy to proceed in rain, but any wind speed above 30 km/h for children and 35 km/h for adults is considered unsafe and KiwiBubbleSoccer will not be able to proceed with a game. In this



# KiwiBubbleSoccer



case KiwiBubbleSoccer will give you a notice at least 3 hours before the game (depends on your location and will be confirmed in your booking email) and will refund any deposits paid. There will be no further compensation.

In case of rainy weather the customer has the option to postpone the game to another date. Bad weather cancellation have to be issued at least 3 hours before the game (depending on your location) via phone call or text message. The game has to be reschedule within 6 months of the original booked date.

## **COVID CANCELLATION POLICY**

If either Auckland (KiwiBubbleSoccer's location) or your location will be in a COVID response level prohibiting us to operate at the time of your game, you can rebook your game within 12 months (unless specified otherwise).

If at the time of your game either Auckland (KiwiBubbleSoccer's location) or your location will be in a COVID response level in which KiwiBubbleSoccer can safely operate, our standard cancellation policy applies.

If players of your group are required to isolate at the time of your game due to be affected by COVID and you can't go ahead with your game you can rebook your game within 6 months (unless specified otherwise). If KiwiBubbleSoccer staff is required to isolate at the time of your game due to be affected by COVID and we can't go ahead with your game, you can reschedule your game within 6 months or KiwiBubbleSoccer will offer you a full refund of any deposit paid.

## **FOOD AND BEVERAGE**

You can bring food and non-alcoholic beverages along as long as it is not against the venue rules. Alcohol and drug consumption shortly before and during the game is prohibited and it is the responsibility of the customer to ensure this. The customer will take the full responsibility to any injuries that happen to a player while under drug or alcohol influence as well as damages to equipment and surroundings. The KiwiBubbleSoccer can call off a game at any time when players seem intoxicated or to having consumed alcohol. The full price for the game will occur. No eating or chewing while inside the Bubble.

## **LOSS AND DAMAGES**

The client is responsible for and agrees to indemnify KiwiBubbleSoccer for any loss of property, damage or expense caused to KiwiBubbleSoccer and/or its property by guests attending the event.

The client agrees to repair or rectify any damages made by the client or their guests, and to cover any additional costs that may be incurred. Caregivers are responsible for minors.

## **DRESS CODE**

Bubble Soccer can be played barefoot or in any sport or flat shoes. Jandals and shoes with sprigs and not wearing a t-shirt is strictly prohibited. KiwiBubbleSoccer recommends t-shirts rather singlets (as the Bubble is worn on the shoulders) and long pants if playing indoors or on turf. Please inform your guests of the dress code before the event to avoid exclusions.

## **VENUE**

If KiwiBubbleSoccer organize a venue for you, we will email you the venue information with your booking confirmation. If you have your own venue, the venue must be suitable to host a Bubble Soccer game. A straight, clean surface (no animal droppings) with 30 metres length and 15 metres width without any sharp or pointy particles or obstacles that can cause injuries is required. Indoor halls are suitable as well as maintained grass areas. Gravel, sand or areas containing wood aren't suitable as well as sharp fences next to the field (like a tennis court). The area must not contain foot paths, benches, bushes, poles or any other obstacles on the playing area or next to it. The usual set-up time is 45 minutes, the breakdown 30 minutes. We do require car access to the field/ hall to unload the equipment and inflate the Bubbles. Please ensure that the KiwiBubbleSoccer team has access to your venue in time.

If you are playing in a public park you might want to book or enquire with the council. Otherwise public spaces work after the principle of first-come-first-serve unless booked by sports teams. We will try to set up regarding your wishes, but in case your preferred area is taken we will move to the



closest available area. We will give you call to the number provided by the customer to confirm our location. Bubble Soccer as an activity doesn't require a permit if used on public Council grounds. If you are using private grounds like schools be aware that you will require the owner's permission to use their grounds.

## THE GAME

Bubble Soccer is a physical game and injuries, however unlikely, can happen. Reduce possible injuries by staying within the designated area, following the rules and watching out for other players. The rules and the correct handling of the bubbles will be demonstrated by the KiwiBubbleSoccer team.

The maximum weight for people wearing a Bubble is. 120 kg. Kids need to be at least 115 cm height to use a kids Bubble. Kids with a height of about 140 cm can also wear an adult bubble, but need to be able to carry 10 kg. This decision is to be made by the caregivers who will be responsible for the adequate use of the Bubble by their kids. For groups of mixed ages (school, programs or siblings) we allow kids aged 5 as long as they meet the height requirements. For private kids parties we do require the children to be at least 7 years old.

## THE EQUIPMENT

We do provide all required equipment. Kids sized Bubbles weigh 5-6 kg, adult sized Bubbles 10-11 kg and they will be worn on your shoulders with straps. Please be aware that although players are not fully enclosed in the Bubble, it still becomes warm during the game. We do check the Bubbles before every game and we do disinfect them (using medical grade disinfectant) after every game. However, in a very few circumstances, it can happen that the straps might still be a bit wet due to a deep clean or a very rainy session.

## SAFETY DURING THE GAME

A KiwiBubbleSoccer supervisor will be at the site at all times. The players must follow the instruction as given by the KiwiBubbleSoccer staff. Due to the health and safety of the players we do ask you not to smoke near our game.

- All sharp or breakable objects worn or in pockets (e.g. keys, phone and pointy piercings) need to be removed. Piercings that cannot be removed, shall be covered.
- Tell the KiwiBubbleSoccer supervisor if you have problems with the bubble or the harness.
- The player needs to be in the bubble at all times while on the designated game area.
- Nobody outside the game area is allowed to be hit.
- Don't jump or land on objects.
  
- If you are feeling tired, exhausted during the game, suffering any injury or for any other reason that will stop you continuing playing raise your hand directly in the air and a KiwiBubbleSoccer team member will stop the game and assist you.
  
- No player is allowed to hit another player that is laying down it sitting in the Bubbles (they must be standing).
- Watch out for other players.
- Don't attempt any activity you are not feeling comfortable doing.
- We do have a non-smoking policy for the game area. Smoking is allowed in a 10 meters distance from the marked play area.
  
- Our staff will monitor the players at all times and initiate breaks where required and recommend you to hydrate or rest.



## RELEASE OF LIABILITY

The Participants understand that in participating in this activity they may suffer injury, harm, loss and the activity may cause injury, harm loss and damage to those taking part and the Participants does so at their own risk.

To the extent permitted by law, the Participants accept that KiwiBubbleSoccer will not be liable for any injury, loss, damage, action, claim, costs or expenses, which may arise in consequence of participation in the activity.

The Participants shall not make any Claim or Demand against KiwiBubbleSoccer for any reason whatsoever including, but not limited to, any Claim or Demand arising as a result of any action, default, omission or negligence of KiwiBubbleSoccer and to the fullest extent permitted by law the Participants accept that KiwiBubbleSoccer will not be liable for any injury, loss, damage, action, claim, costs or expenses, which may arise in consequence of participation in the activity.

The Participants will at all times behave in a manner that is in accordance with the code of conduct of KiwiBubbleSoccer as given in the introduction and during the game by KiwiBubbleSoccer staff.